



## Systems Technician (Cleveland)

- Do you want to work in a diverse and dynamic environment?
- Want to join an organisation that is a leading innovator in the waste management industry?
- Have you got the drive to play a role in leading our business into the future?

We are an Australian, family-owned business with a dynamic attitude that values our people, their safety and the environment. Recognised as innovative leaders in waste management, we deliver quality in customer service, corporate social responsibility, and a workplace culture where people choose to stay.

**Who are you?** You are a self-motivated, quality outcome focused person with well-developed time management and organisational skills. You can work alone or as part of a team, have excellent problem solving and diagnostic ability, have a desire to learn and advance your technical skills, and have high level communication skills (written and verbal).

As a Systems Technician based at our Cleveland office, you will be responsible for:

- Systems maintenance and troubleshooting;
- Creation and maintenance of support and systems documentation;
- Liaison with external consultants and suppliers;
- Support of backup and recovery, virus protection and system update processes.
- Occasional travel to our branch sites for networking, maintenance and support of users and equipment.
- Project work
- Implementation of new technologies.

You will have a minimum of 4 years demonstrated experience in an IT support role, including:

- Administration and troubleshooting experience in a Microsoft environment (*Windows Server 2003 – 2008 r2, Windows 7 and XP, Exchange 2007 - 2010, TMG 2010, WSUS, Office 2003 – 2010, Group Policy and Active Directory*);
- Support of *Citrix* technologies and environments (Citrix 4.5 and XenApp 6, provisioning services, XenServer, application publishing and streaming);
- Server hardware/software support;
- VMware vSphere 4.1
- Experience with *LAN/WAN/IP*.
- Windows and Citrix certification desired but not necessary.

**What are your rewards?** This is a career position for the right candidate, which offers the opportunity to work as part of a flexible, innovative workplace. Your salary will be negotiable, commensurate with your skills and experience.

If you believe you are the right candidate please send your application to:

J.J. Richards & Sons Pty Ltd, PO Box 235, Cleveland QLD 4163

or via email to [careers@jrichards.com.au](mailto:careers@jrichards.com.au)

***JJ Richards offers rewarding careers in, Transport, Waste Operations, Workshops and Mechanics, Sales, Materials Recovery, Science, IT, Finance, Engineering, Environment, Management, Administration, HR, Safety, Training, Systems Management, and Transfer, Treatment and Landfill Facilities. Start your new career today!***