

Business Management Policy

Business Management Statement

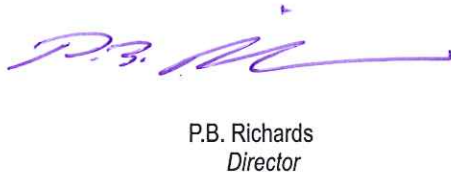
J.J. Richards & Sons Pty Ltd (incorporating J.J. Richards Engineering Pty Ltd, Regwaste Australia, EnviroCom Australia and J.J. Richards Liquid Waste Services) aims to conduct business in a manner which protects the health, safety and well being of all persons who interact with our business activities; protect the environment; manage identified business risks; promote excellence in customer service; and embrace the philosophy of continuous improvement throughout our operations.

Business Management Goals

- Provide quality waste management services and **achieve excellence in customer service**;
- **Maintain a robust Integrated Management System (IMS)** managing quality, safety and environment standards in line with Australian Standards - including the setting of performance objectives and regular measurement of improvement as part of the Company's continuous improvement program;
- **Provide suitable resources** for personnel at all levels to fulfill their responsibilities as set forth under this policy and the IMS;
- **Provide a safe, fair and equitable work environment**;
- **Use a risk management approach to determine the risks** associated with our business activities and to exercise the appropriate control over those risks;
- Involve/consult with all employees and contractors on health, safety, quality and environmental matters, including **provision of education and training** services to enable them to undertake their tasks/business without compromising obligations and standards;
- Require staff, contractors and visitors to **comply** with the spirit and intent of the IMS, relevant legislation and statutory requirements as a minimum requirement;
- Require **reporting** of all injuries and known incidents, property damage, environmental harm and quality systems non-conformances.



J.J. Richards
Director



P.B. Richards
Director



J.M. Parsons
Director

J.J. Richards
& Sons Pty Ltd



January 2008
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